

Case Study

An M-Power Customer Success Story



BlueScope implemented Hyperion Financial Management (HFM) with M-Power Solutions to replace their existing Hyperion Enterprise application in 2013. Functionally HFM delivered the desired outcome, but performance of the system was an area BlueScope wanted to be improved.

BlueScope Steel is a flat product steel producer with operations in Australia, Asia, New Zealand, North America and Pacific Islands. BlueScope has more than 100 facilities in 17 countries, employing over 16,000 people serving thousands of customers.

BlueScope engaged M-Power to lead the upgrade process working closely with the BlueScope team. The process followed M-Power's proven upgrade project methodology. Detailed Technical Solution Design workshop sessions were held with the BlueScope IT team and the System Owners to define the performance improvements required and the optimal infrastructure design to:

- Leverage the performance improvements in the latest Hyperion 11.1.2.4 release.
- Optimise the hardware & software configurations to maximise performance.
- Reduce the infrastructure costs by:
 - Reducing the total number of servers.
 - Applying appropriate resources for maximum gain.
 - Testing to ensure server resources were being utilised accordingly.
 - Leveraging existing off-site hosting locations to remove the need for external third-party DR platform.

What the Client Thought:

The results speak for themselves, the upgrade was delivered on time and on budget, and more importantly it exceeded all the performance improvements identified by BlueScope.

An uneventful GO LIVE day is what most systems implementation projects dream about. BlueScope's Project Hermes experience was exactly that – a DREAM come true. The seamless transition to the new environment was definitely attributed to great planning and a solution orientated project team. The project successfully delivered HFM 11.1.2.4 application upgrade with significant improvements to critical processes; new system infrastructure; new and improved disaster recovery process; and half yearly application metadata/rules update. All this was achieved in parallel with other significant BlueScope operational activities.

SUET WAI WONG, BLUESCOPE SYSTEMS, ACCOUNTANT

Based on previous project and support engagements with the team at M-Power, I had high expectations of the service level to be delivered for this project. The team far exceeded expectations in delivering valuable insights, technical excellence and helped us overcome project challenges. The end result is another successful project implementation and proof the team at M-Power is performing at the top of their game.

BERNARD CHANG, BLUESCOPE SYSTEMS, ACCOUNTANT

Improvement Post Upgrade Project

