

Hyperion Hosted

An M-Power Service



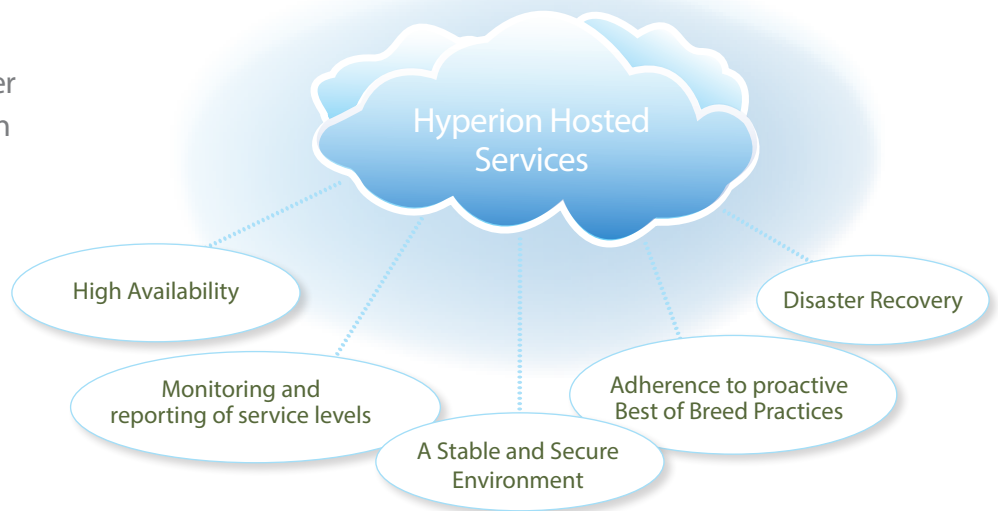
m-power solutions
Better information. Better decisions.

As a premier supplier of hosted Hyperion solutions in Australia M-Power have the reliability, security and capability to manage your business critical information and free you to focus on using Hyperion to improve your business.

Matching world class data centre technology with unrivalled Hyperion technical and functional expertise ensures our hosted environments are able to deliver rapid, reliable and fault tolerant solutions to your organisation anywhere in the world.

We set M-Power a challenge; deliver a fully functioning hosted Hyperion environment with our applications migrated into it within 2 weeks. They were able to achieve this with significant performance improvements as a bonus."

Peter Dean, CIO
Mineral and Metals Group



Hyperion Hosted combines **three key services** which have been designed, refined and maintained by Hyperion experts to simplify the management and reliability of your Hyperion applications.



Infrastructure Management

We provide you with a dedicated, custom built Hyperion environment housed in our state-of-the-art data centre. Designed to meet your specific requirements our service which includes set-up, management and maintenance of hardware, network connections and data centre facilities will ensure:

- High Availability
- Monitoring and reporting of service levels
- Disaster Recovery
- A Stable and Secure Environment
- Adherence to proactive Best of Breed Practices



System Management

We manage all of the essential but often mundane tasks associated with maintaining a secure and reliable system for your organisation. We ensure security processes, tools and protocols are maintained that protect the privacy and security of your data and solutions. Our Hyperion technical team perform regular checks to hopefully avoid problems altogether but are on hand should any issues arise.



Application Management

The M-Power application support team work closely with you to manage and maintain the Hyperion application we provide. Acting almost as an internal support resource they will perform proactive maintenance of the application, resolve problems, keep the Hyperion application aligned with business changes and manage and execute changes such as product enhancements and upgrades. We work with you so you're involved in the process and your Hyperion application fits your requirements at all times.

“Hyperion performance in our new environment is excellent, reports run many times faster, calculation times have reduced by more than 50%”

Larry Picken, Commercial Manager, Golden Grove

Why use Hyperion Hosted?

1 Reduce the impact of technology advancements

Every IT department faces the constant battle of keeping up with new releases of ever more resource hungry applications, Hyperion is no different. Hyperion Hosted insulates your organisation from these changes and ensures an optimum environment is available at all times.

2 Ongoing maintenance

Effectively managing maintenance, backups, and security, ensuring all of your services are functioning 100% at all times is costly to maintain. Hyperion Hosted releases you from that burden, all aspects of the system are covered, no need to budget for additional maintenance or unexpected infrastructure issues, we look after it all.

3 Access to Hyperion Skills

Finding, employing and retaining Hyperion experts is a significant ongoing investment. IT staff often specialise on one area and find it hard to stay abreast of new releases and best practice. Hyperion Hosted reduces your exposure to the employment market and ensures a predictable, cost effective solution delivered by recognised experts that you can rely on.

4 Scalability

No need to worry if your requirements change, Hyperion Hosted can react to your changing requirements both short and long term

5 Reduce downtime

Service Level Guarantees ensure your infrastructure is in the best hands saving your business potential downtime. Hyperion Hosted means you no longer have to wait for a hardware or software support person to solve your issues.

6 Simple Migration process

Hyperion Hosted provides a clear methodology for migration which ensures a simple process without any downtime

7 Maintain Business Focus

Without the worries of maintaining your own environment you can focus your efforts on maximising the value of Hyperion to your organisation

8 Reduce Start-up Costs

Hyperion Hosted reduces start up time and IT Capex spreading the costs over the term of the contract as an Opex, helping you to achieve a quicker ROI on your project