

# Hyperion Health Check

An M-Power Solution



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Better information. Better decisions.

Over time the performance of every Hyperion implementation, no matter how good it once was, starts to degrade. Functionality is added without adhering to best practice, calculation, speed and consolidation times slow down, reports become outdated and the dreaded spreadsheets start to re-appear.

As a premier supplier of Hyperion solutions across Australia, M-Power has the knowledge, experience and capability to help. Our **Hyperion Health Check** will give you a clear insight into the issues and opportunities your organisation faces and ensure your Hyperion implementation regains its world class performance.

## About the Health Check

M-Power's Hyperion Health Check has been developed and refined over the last 8 years with some of the largest organisations in Australia to protect and enhance your investment in Hyperion. It provides a comprehensive review that will help your organisation answer questions like:

- ?** Are there any potential problems that need to be addressed immediately?
- ?** Which areas should we prioritise to maximise improvement over the next 6 months?
- ?** Are we exploiting the available technology to the full?
- ?** How does our solution measure up against best practice?

The Hyperion Health Check combines M-Power's unique blend of accounting, information technology, business and process expertise and follows our Template based Accelerator Methodology. It is completed by one of our certified team of Hyperion experts who follows a series of best practice checks and balances to confirm how the system is performing and to provide recommendations regarding any issues or improvements.

## The core functions included within the scope of the Hyperion Health Check are:

### TECHNICAL

- Environment review – physical, logical infrastructure and layered products
- Review installation and configuration of Hyperion products
- Assess version suitability
- Performance – speed and reliability

### GOVERNANCE & CONTROL

- Policies and procedures, change control, documentation
- Disaster recovery, back-ups, patching
- Security compliance and management
- Licence compliance
- Support

### FUNCTIONAL

- Review experience of application and original scope
- Application design – efficiency & best practice
- Assess use of functionality, integration with MS Office
- Process efficiency
- Future road map – what next for the application

**The Health Check covers the core components of your Hyperion deployment to ensure a complete review of your system but we often incorporate a client prescribed key “focus area” into the review such as reporting or system performance. This helps organisations focus on perceived problems or validate opportunities for improvements.**

### Deliverables

The Health Check will provide a detailed report which is presented to the client in a review meeting and will cover:

- Executive summary including overview and recommendations
- Traffic light report detailing the health of the key components of your Hyperion deployment
- Detailed report on the Health Check findings split into the three key focus areas: Technical, Governance and Control and Functional
- Benchmark analysis of the system against Hyperion and industry best practice
- Detailed list of specific issues and opportunities for improvement with associated recommendations
- Calculation speed/Consolidation time analysis

### Timeframes and Costs

Timeframes and costs for the delivery of a Health Check are dependent on the size and complexity of your deployment but delivering value to our customers is at the core of everything we do. To ensure we consistently achieve this we typically deliver the Health Check for an agreed fixed price.

The Health Check has been developed to be delivered as a one off standalone service but many of our clients choose to integrate it into a broader support agreement or outsourcing service to maintain a pro-active approach to their Hyperion investment.

## Why M-Power?

M-Power Solutions are Hyperion experts, it's all we do. Our experience dates back to the first Hyperion implementation in Australia, and includes the delivery of some of Hyperion's largest global roll outs. Our customer-centric approach reduces risk, ensures success and generates sustainable, long-term value for your business.

**Contact Mark Simpson at M-Power Solutions on +61 8 9481 0013  
or [info@mpowersolutions.com.au](mailto:info@mpowersolutions.com.au)**