

Case Study

An M-Power
Customer Success Story



Argyle Diamonds



“M-Power’s performance improvement service resulted in our calculations running 7 times faster than before. Our users are delighted, we can now use the system to support more strategic what if modelling and sensitivity analysis.”

Jenelle Lawrence, Snr Accountant Systems, Argyle

SOLUTION SNAPSHOT:

INDUSTRY

Resources / Mining

CHALLENGE

Calculation and data load times impacting the practical use of the tool due to;

- Growth in data volumes during the last five years
- Evolving requirements led to ongoing enhancements over five year period
- Staff turnover in the internal team
- Improved capabilities within the software post upgrades not fully leveraged
- Overall design and configuration based on the original specification / software version no longer optimal
- Obsolescent functionality within the solution that had not been removed
- In sufficient flexibility to calculate only relevant subsets of the whole

SOLUTION

- Short term engagement of M-Power to improve calculation times
- Quick win focus with low risk profile
- Leveraged M-Power’s “calculation console,” delivering a simple and user friendly console for users to launch calculations

BENEFITS

- Calculation times 7 times faster
- Ability to use the system for more strategic analysis including what if modelling and sensitivity analysis
- Users are self sufficient, able to execute the calculations they need when they need them
- Next step is data load optimisation

Argyle Diamonds (Argyle), a subsidiary of Rio Tinto, were the first customer in Australia to deploy Hyperion Planning in 2002. Argyle have used Hyperion ever since for Budgets, Rolling Forecasts and Management Reporting.

“Over the years we’ve seen the inevitable growth in data volumes. In addition, we’ve made changes and enhancements in isolation of the broader performance implications. As a result calculation times were impacting the practical use of the tool” said Jenelle.

Optimising the performance of Hyperion Planning is a specialised task requiring an in depth understanding of all aspects of the technology coupled with a detailed knowledge of the appropriate change control and testing methods. As long term partners with Argyle, M-Power was the obvious choice to complete the Performance Improvement project.

M-Power’s Hyperion Planning knowledge and performance enhancement methodology led to dramatic improvements that exceeded expectations, especially considering the modest investment required. As part of a long term system optimisation strategy, quarterly performance reviews have been scheduled which M-Power will lead.

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Jenelle Lawrence